



TOWN OF CAMP VERDE UTILITIES

11/13/2024

To: Camp Verde Water User

Subject: Notice of Unknown Service Line Material

Dear Town of Camp Verde Water User,

We are writing to inform you of an important matter concerning the water service lines in your area. As part of our ongoing efforts to ensure the safety and quality of the drinking water supply, we have recently completed a survey of service lines within our community.

Notice of unknown service line material

The Town of Camp Verde is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

The Town of Camp Verde is working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your home, building, or other structure to the water main is made from **unknown material**. Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

Although we have not yet been able to confirm that your service line is not lead, there is a very low risk that it contains lead. All public water systems in Arizona have been surveying their service lines, and less than 10 out of 2.3 million have been identified as lead to date. However, we are required to notify you of the potential risk because the material of your service line is currently unknown.



Identifying service line material

Please be aware this requirement is an Environmental Protection Agency mandate. If you have evidence of your service line material, please contact us at **928-554-0823**, or email us at utilities@campverde.az.gov so that we can remove you from the inventory list. You are being mailed this letter because the Town has not verified your water service line material.

EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: <https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water.

The Town of Camp Verde regularly tests for lead in your water, and that testing confirms that the levels meet all required health standards. The most recent testing in 2023 found no detectable levels of lead in the water. However, below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water. **For more information on reducing lead exposure** from your drinking water and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead>.

Use filters properly. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's <https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

Clean your aerator. Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Learn what your service line material is. Contact us at **928-554-0823** or email us at utilities@campverde.az.gov or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. [Protect Your Tap: A quick check for lead](#) is EPA's on-line step-by-step guide to learn how to find lead pipes in your home.

Learn about construction in your neighborhood. Contact us at **928-554-0823** or email us at utilities@campverde.az.gov to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line or galvanized service line if present.

Have your water tested. Contact us, your water utility, at **928-554-0823**, email us at utilites.campverde.az.gov, and/or visit our website at campverde.az.gov to have your water tested and to learn more about the lead levels in your drinking water. Alternatively, you may contact a certified laboratory to have your water tested for lead. A list of certified laboratories is available at campverde.az.gov Note; a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>.