

MEMORANDUM

TO: Russ Martin, Town Manager
FROM: Kathy Hellman, Library Director
SUBJECT: Monthly Report – January 2019
DATE: 2/8/2019
CC: Department Heads, Town Council

Report from Library Director, Kathy Hellman: CVMO Officer, Dave Freeman, provided training to library staff in the use of NARCAN to save the life of an individual suffering from a drug overdose. The library applied for free NARCAN through <https://www.narcan.com/community/education-awareness-and-training-resources/>. Dave made the material accessible and allayed our fears that we might do the wrong thing and hurt someone.



Huge THANK YOUs to Quintus, Inc. and Friends of Camp Verde Library for sponsoring the **Discover Tech: Engineers Make a World of Difference** Exhibition! Families of all shapes, ages and sizes are enjoying spending time with the interactive learning stations from STAR_Net.

***Discover Tech: Engineers Make a World of Difference**, a traveling exhibition for libraries, is part of the STAR Library Education Network (STAR_Net) led by the National Center for Interactive Learning at the Space Science Institute. Local exhibit sponsors include Friends of Camp Verde Library and Quintus, Inc. Discover Tech is supported through a grant from the National Science Foundation.*

The CV Maintenance crew managed the installation of a new, quiet, hands-free front door. Stanley Security removed the original door and replaced it with an automatic sliding door in one day, minimizing the amount of construction time on location. Since replacing the loud, heavy, awkward doors, we have had many compliments and heard stories from patrons who were having trouble getting in and out of our front door. Not only is the new one quieter and more efficient, it's much safer for slower moving folks and families. Thank you to everyone who helped make this change!



Report from Library Specialist, Carson Ralston: We were fortunate to be one of only 4 Arizona cities to host the Arizona Humanities Council funded multi-media program *Riders on the Orphan Train – Foundlings on the Frontier* on January 22nd. Musician, Phil Lancaster and Author & Humanities Scholar, Alison Moore gave an incredibly informative presentation about the largest child migration in history. Between 1854 and 1929 over 250,000 orphans and unwanted children were taken out of New York City and sent west to find new homes. They told their story through music, a video montage with archival photographs and interviews of survivors, and a dramatic reading of the 2012 novel “Riders on the Orphan Train” by author Alison Moore. The Terracotta Room was packed, with 79 people attending! I had numerous people tell me that evening and in the weeks to come how much they enjoyed attending this program.

Report from Teen Librarian, Zack Garcia: January was a busy month! YAC is in the beginning stages of helping with the Rezzonico Park irrigation project, as well as helping to plan and participate in the Camp Verde’s Earth Day event. In addition, I had the privilege of attending two back-to-back training conferences. The first was the YA Summit, put on by the AZ Library Association for teen librarians across the state, and the second was NASA in My Library, all about using [StarNet](#) to facilitate STEM programs in the library. Both events were wonderful, and I look forward to putting the knowledge I gained to use!

Report from Library Specialist, Gerry Laurito: We are still getting inquiries about computer classes, but not having luck getting people to attend the class. We will be looking at how we can better serve/help our patrons with their issues with computers, laptops, tablets and smartphones.

To really keep up with what is going on at the library, don’t forget to follow us on Facebook at:
<https://www.facebook.com/campverdelibrary>

	Jan-19	Jan-18	% change	YTD-FY19	YTD-FY18	% change
In-Library Uses						
Traffic Count	7,631	7,925	-3.7%	60,443	57,175	5.7%
New Cards Issued	89	96	-7.3%	498	670	-25.7%
Public Computer Use	1,407	1,436	-2.0%	9,644	9,814	-1.7%
Early Literacy Computer Use	180	186	-3.2%	1,073	1,061	1.1%
Requests for Computer Help	82	157	-47.8%	739	777	-4.9%
Reference Questions	125	158	-20.9%	1,010	1,316	-23.3%
Study Room Uses	48	39	23.1%	389	379	2.6%
Study Room Use - Hours	136	96	41.7%	822	782	5.1%
Study Room Use - People Served	61	59	3.4%	534	593	-9.9%
Community Room Uses	39	34	14.7%	307	219	40.2%
Community Programs Attendance	392	312	25.6%	3,037	1,653	83.7%
Total In-Library Use	10,190	9,958	2.3%	78,496	74,439	5.5%
Library Programs						
Adult Programs	18	18	0.0%	110	84	31.0%
Adult Program Attendance	250	196	27.6%	1,059	1,285	-17.6%
Children's Programs	25	13	92.3%	138	132	4.5%
Children's Program Attendance	112	45	148.9%	1,225	1,060	15.6%
Teen Programs	19	6	216.7%	90	64	40.6%
Teen Program Attendance	130	45	188.9%	1,023	431	137.4%
Total Library Program Attendance	492	266	85.0%	3307	2776	19.1%
Circulation						
Items Checked Out	5,426	5,425	0.0%	35,344	36,411	-2.9%
Items Checked In	5,259	4,970	5.8%	36,587	32,688	11.9%
Renewed Items	815	817	-0.2%	5,606	5,525	1.5%
Total Circulation	11,500	11,212	2.6%	77,537	74,624	3.9%
Circulation Areas of Interest						
Audio Books	248	205	21.0%	1,699	1,662	2.2%
Playaway MP3 Books	117	109	7.3%	840	680	23.5%
DVDs & Movies	2,286	2,416	-5.4%	14,289	14,404	-0.8%
eBooks	570	419	36.0%	3,270	2,728	19.9%
Laptops & iPads	49	12	308.3%	365	39	835.9%
Large Print	309	317	-2.5%	2,168	2,181	-0.6%
Magazines	74	73	1.4%	500	613	-18.4%
VOX Media Book	22	n/a		171	n/a	
Children's Material	826	1,272	-35.1%	7,117	7,760	-8.3%
Teen's Material	686	884	-22.4%	4,340	4,661	-6.9%
Transits, HOLDS & InterLibrary Loans						
HOLDS Filled	1,091	1,036	5.3%	7,679	6,642	15.6%
Transit Items Sent & Received	1,881	1,696	10.9%	11,293	11,088	1.8%
CVCL ILL Items Going Out	30	24	25.0%	211	141	49.6%
ILL Items for CVCL Patrons	1	3	-66.7%	34	62	-45.2%
Total Transit, HOLDS & ILL Activity	3,003	2,759	8.8%	19,217	17,933	7.2%
Library Volunteers						
Number of Volunteers	28	34	-17.6%	226	234	-3.4%
Number of Hours Given	494	575	-14.1%	3,925	3,961	-0.9%
Average Hours/Volunteer	17.6	16.9	4.3%	17.4	16.9	2.6%
Collection & Development						
New Kids & Teen Material Added	51	35	45.7%	395	290	36.2%
New Books & Magazines Added	100	109	-8.3%	1,364	823	65.7%
New Audio-Visual Material Added	31	51	-39.2%	302	319	-5.3%
Total Items Added	131	160	-18.1%	1666	1142	45.9%

Mending & Donations						
Items Mended or Repaired	149	50	198.0%	1,237	388	218.8%
Donations Processed	1,939	1,263	53.5%	9,837	9,986	-1.5%
Donations Cataloged	22	62	-64.5%	225	558	-59.7%